

# GAMING INDUSTRY

## Gaming Industry Learning Challenges

Employees in the casino industry rely on training to deliver exceptional guest service, maintain compliance with multiple state and federal regulators and stay ahead of their competitors. Expected industry growth offers organizations in the sector a myriad of challenges and opportunities.



**1.8 million jobs** are supported by the U.S. casino industry.<sup>1</sup>



**\$41.7B total** revenue reached in the commercial casino/gaming sector in 2018.<sup>1</sup>



**737,450+** people are employed in the U.S. gaming industry.<sup>1</sup>



**24 U.S. states** have legalized commercial casino gaming.<sup>1</sup>



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### Managing Gaming Industry Workforce Challenges

Today's casino industry organizations can retain talent, quickly onboard new employees and adhere to requirements from local, state and federal regulators with a powerful learning solution built for compliance.

Meridian LMS offers:

- Automated alerts when training is due, reducing the risk of non-compliance.
- Insights into career opportunities and development requirements.
- Training anytime, anywhere via mobile learning.
- Tracking of certifications required by unions, Gaming Control Boards, and other regulatory agencies.
- Ability to manage and track training required by the American Gaming Association's code of conduct.

Effective learning and development programs are key to any gaming organization's success. Discover how Meridian LMS can help your company succeed.

- 1 AGA, State of the States – AGA Survey of the Commercial Casino Industry
- 2 AGA, Casino Industry Employee Survey
- 3 Philadelphia Inquirer



**70% of industry employees** said casinos provide them with a wide variety of skills and experience.<sup>2</sup>



**\$235,000 total** fines levied on one casino by state regulators for multiple violations.<sup>3</sup>



**200+ job roles** are supported across the casino industry such as security, game operators, plus culinary and hospitality positions.



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For additional information about Meridian please visit [meridianks.com](http://meridianks.com).